Privacy notice

The Phoenix Camping Club Chairman and Secretary are the data controllers for Phoenix camping club.

A data controller determines how and why personal data is processed.

What data we collect

The personal data we collect from you includes:

- Your address, postcode and email address
- Your contact telephone numbers
- Your preferences for the distribution of information/newsletters and personal data sharing.
- How you found out about Phoenix
- Wix platform, our website platform, uses cookies to provide a great experience for visitors and customers, identifies you as a registered member and monitors and analyses the performance, operation and effectiveness of Phoenix website.
- Wix platform allows Google tracking of web use and trends but does not track individual members

Why we need your data

We collect your personal data to:

- send electronic and paper newsletters to members
- send information about events and activities
- communicate about your membership or renewal of your membership
- to answer your questions about your membership

Our legal basis for processing your data

The legal basis for processing personal data is to fulfil membership duties with your consent.

What we do with your data

The data we collect will only be used for the purposes of being a member of Phoenix Camping Club.

We will not:

- sell or rent your data to third parties
- share your data with third parties for marketing purposes

How long we keep your data

We will only retain your personal data for as long as it is needed for the purposes set out in this document or for as long as the law requires us to.

We will:

- keep your email and address data as long as you are a member of Phoenix Camping Club
- keep leavers membership data for 12 months after which it is deleted.

Where your data is processed and stored

We use commercial software which is stored in data centres in the <u>European Economic Area</u>(EEA).

How we protect your data and keep it secure

We are committed to doing all that we can to keep your data secure. We have set up systems and processes to prevent unauthorised access or disclosure of your data - for example, only the elected committee has access to your data.

Phoenix website is provided for its members and all data held in or resulting in any transaction commencing on www.thephoenixcampingclub.co.uk is covered by this privacy policy.

Access or the member's area is controlled by the Webmaster who is a member of the Club Committee, Access to the member's area of the Club Facebook page is controlled by the Webmaster. Access to both is only available to fully paid members of the club.

Your rights

You have the right to request:

- a copy of your personal data we hold
- that anything inaccurate in your personal data is corrected immediately

You can also:

- raise an objection about how your personal data is processed
- request that your personal data is erased if there is no longer a justification for it
- ask that the processing of your personal data is restricted in certain circumstances
- Members can withdraw from website or Facebook by contacting the Webmaster.

If you have any of these requests, get in contact with the Data Controller email@phoenixenquiries.co.uk.